

Booking Conditions and Policy

How to Book

Bookings can be made by phone : JULIAN – 0414 865 894
GARTH – 0149 406 473

Booking can also be made via e-mail - info@australianclimbing.com

Payment

For all individual 1 Day adventure bookings, a deposit of \$50 per person is required to secure your place on the course.

The balance of all fees are payable on the first morning of the program, prior to program commencement. (Cash, cheque, or money order)

Payment can be made by

- Cash
- Cheque – Made payable to *FITNESS 4 WORK PTY LTD*
- Money Order - Made payable to *FITNESS 4 WORK PTY LTD*
- Direct Debit/internet banking – Account Name: Fitness 4 Work Pty Ltd
BSB : 082 656 Account Number : 598037632
- Credit Card – We use PAYPAL to accept credit card payments. It is a secure online system. All you need is an email address and your credit card.
 1. Go to www.paypal.com
 2. If you do not have an account simply join – it is free.
 3. Enter the payment amount in \$AUS.
 4. The receiver email address is info@australianclimbing.com.au
 5. The amount will be transferred to our account.

This is a secure system which is used by hundreds of thousands of people in over 100 countries. It is used for the majority of EBAY transactions. We do not receive, or have access to your private details. Australian Climbing Consultants pay transaction fees associated with this transaction.

Booking conditions and Cancellation Policies

- Australian Climbing Consultants reserve the right to cancel/reschedule any program at our discretion.
- If Australian Climbing Consultants is forced to cancel a course/activity due to inclement weather, insufficient client numbers, or otherwise, all monies are fully refundable. All effort will be made to reschedule cancelled programs.
- If cancellation notice is given less than 14 days prior to the program date, deposits will not be refunded.
- Course fees can be transferred to other dates/programs. Provided this is requested 7 days prior to scheduled course date.
- Failure to show up on the day will result in your activity fee/deposit being forfeited.
- In special circumstances a full deposit or handling fee may be refunded at the discretion of Australian Climbing Consultants.

